

CUSTOMER LEARNING QUALITY

Microlearning Quality Scorecard

A one-page quality gate model for Storyline 360 modules moving from Confluence storyboard to Skilljar release.

THE TEST

A module is ready only when design intent, build logic, QA evidence, ID acceptance, and LMS behavior are all visible.

- Is the storyboard complete enough to build without guessing?
- Have triggers, variables, states, layers, and quiz logic been tested?
- Did the ID confirm the build matches the storyboard?
- Did Skilljar staging prove launch, resume, completion, and reporting?

QUALITY GATE SEQUENCE

- 1 Scope**
Confirm audience, task, source, and owner.
- 2 Storyboard**
Check design before development starts.
- 3 Build**
Test Storyline logic during production.
- 4 Accept**
Confirm build interpretation with the original ID.
- 5 Release**
Stage and test the package in Skilljar.

CASE SIGNALS

637

Modules produced

8

Quality gates

3

Review layers

2wk

Sprint cycle

MUST TEST

- Triggers
- Variables
- States
- Accessibility
- LMS reporting

RED FLAGS

- Private feedback
- Storyboard gaps
- No senior QA
- LMS tested after publish

WHY IT WORKS

It keeps quality visible across regions, roles, and handoffs before the learner sees the module.